

vCANsurance Medical Plan

is a Flexi Plan certified by the Hong Kong Special Administrative Region Government (the "Government") under the Voluntary Health Insurance Scheme ("VHIS") (Certification Number: F00051)

Making life healthier and easier



vCANsurance Medical Plan

Like life itself, medical protection is best when it's as simple as it can be. vCANsurance Medical Plan (“the Plan”), providing comprehensive yet straightforward coverage, is designed with simplicity in mind. It provides you with full coverage¹ for a wide range of hospitalisation expenses worldwide², so you wouldn't have to worry about having too many itemised benefit limits. In addition, with the innovative concept of “per Disability³ per Policy Year” claims mechanism, the aggregate limit per Disability³ per Policy Year will be counted afresh for each Disability³ and in each Policy Year, allowing the coverage and benefit limits to be reset on a more frequent basis. With the Plan, you will be able to advance to the next milestone on your wonderful life journey with peace of mind!

Key Features of vCANsurance Medical Plan



Worldwide² full coverage¹ for a wide range of hospitalisation and surgical expenses



Innovative reimbursement basis with limits reset per Disability³ per Policy Year



Guaranteed Renewable⁴ comprehensive protection up to Age 100 (attained age) of the Insured Person



Covers unknown Pre-existing Conditions starting from the 31st day of the first Policy Year



Broadening the safety net



Innovative cash benefits to give you extra support



Rehabilitation benefits



Tax savings⁵



No claims premium discount available up to 25%

Add-On Features



Protection for your precious newborns^{6,7}



Reimbursement for engaging in wellness activities^{6,11}



FWD Care
Third-party professional health assistance services for the support you need^{6,8}



Worldwide² full coverage¹ for a wide range of hospitalisation and surgical expenses

The Plan provides full coverage¹ on a wide range of hospitalisation and surgical expenses, and 2 levels of Hospital accommodation options anywhere in the world² (up to Standard Semi-private Room¹⁹ for Superior benefit level). Without Annual Benefit Limit and Lifetime Benefit Limit, Eligible Expenses and/or other expenses which are reasonable and customary incurred can be reimbursed up to HKD850,000 and HKD650,000 per Disability³ per Policy Year for Superior and Standard benefit levels respectively.



Innovative reimbursement basis with limits reset per Disability³ per Policy Year

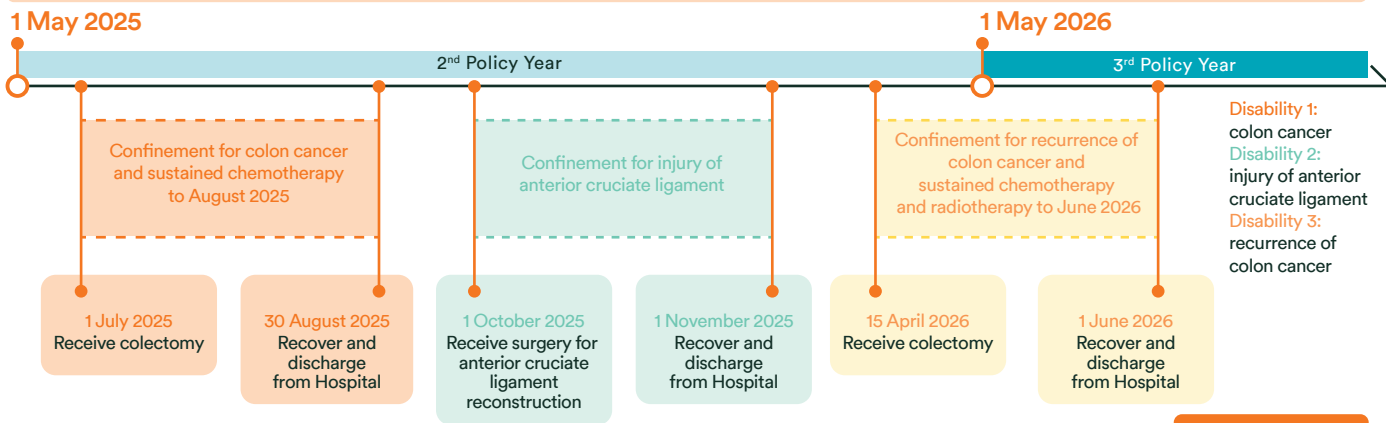
By combining “per Disability³” and “per Policy Year” reimbursement basis, an innovative concept of “per Disability³ per Policy Year” claims mechanism is introduced in the Plan, enabling you to utilise your coverage by having the limits of individual benefit items and the aggregate limit per Disability³ per Policy Year counted afresh for each Disability³ and in each Policy Year. In case of receiving prolonged treatments across Policy Years for the same Disability³, or requiring treatments for multiple Disabilities³ within the same Policy Year, you will not have to be troubled by losing coverage due to the quickly exhausted limits in a Policy Year or for a particular Disability³.

Example

Mr. Chan has been covered by vCANSurance Medical Plan (Standard benefit level), with no Case-based Exclusion imposed at Application, since 1 May 2024. Starting from July 2025 (2nd Policy Year), his health began to deteriorate, entailing the necessity of multiple Confinements for treatment of different Disabilities. He occupied the Standard Ward Room during each period he was Confined.

(The following example is hypothetical and to illustrate the reimbursement basis of “per Disability per Policy Year” only which is not the actual medical expense and actual reimbursement amount. If there are any changes in the values, no separate announcement will be made.)

Insured Person’s details: Mr. Chan is an aged 30 (attained age) male non-smoker, Hong Kong resident, without known or unknown Pre-existing Conditions at the time of Application. He does not have other insurance coverage, and premium and levy are fully paid when due.



				Total
Total Eligible Expense (HKD)	750,000	170,000	1,800,000 [#]	2,720,000
Maximum claimable amount (HKD)	Policy Year 2: 1,300,000 [*]	Policy Year 2: 650,000	Policy Year 2: 1,300,000 ^{*^} Policy Year 3: 1,300,000 [*]	4,550,000
Total Reimbursed Amount (HKD)	750,000	170,000	1,800,000	2,720,000

^{*} This maximum claimable amount comprises two parts, including the aggregate limit per Disability per Policy Year of HKD650,000 and an additional benefit for Prescribed Non-surgical Cancer Treatments, kidney dialysis and organ or bone marrow transplantation of HKD650,000 per Disability per Policy Year.

[#] Assume that HKD900,000 of Eligible Expenses are incurred in each of the 2nd and 3rd Policy Years, making up a total of HKD1,800,000 across the 2 Policy Years for Disability 3.

[^] Even though Eligible Expenses in relation to Disabilities 1 and 3 were both caused by colon cancer and incurred within the same Policy Year, the maximum benefit limit per Disability per Policy Year for Prescribed Non-surgical Cancer Treatments, kidney dialysis and organ or bone marrow transplantation and the aggregate limit per Disability per Policy Year were counted anew, as Confinement for Disability 3 occurred over 90 days after the discharge date of Confinement for Disability 1.



Guaranteed Renewable⁴ comprehensive protection up to Age 100 (attained age) of the Insured Person

The Plan is guaranteed Renewable⁴ until the Insured Person reaches the Age of 100 (attained age), so you can look forward to a lifetime of uninterrupted, all-round medical protection.



Covers unknown Pre-existing Conditions starting from the 31st day of the first Policy Year

Any illness, Disease or Congenital Condition that was an unknown Pre-existing Condition at the time of Application will be fully covered by the Plan starting from the 31st day of the first Policy Year. Furthermore, the scope of protection is extended to cover Congenital Condition(s) having manifested or been diagnosed at any Age the Insured Person attains, so that you are well guarded even when you suffer from unknown Pre-existing Conditions.



Broadening the safety net

Unlike medical plans that may exclude or limit coverage of many medical services that need to be provided on a long-term basis and at considerable cost, the Plan provides full coverage¹ on a wide range of medical expenses, including Prescribed Non-surgical Cancer Treatments⁹, kidney dialysis¹⁰ (including the rental cost of a kidney dialysis machine for use at home) and organ or bone marrow transplantation. On top of the respective aggregate limit per Disability³ per Policy Year of up to HKD850,000 (for Superior benefit level) and HKD650,000 (for Standard benefit level), you are entitled to an additional benefit for these three kinds of treatments of up to HKD850,000 per Disability³ per Policy Year (for Superior benefit level) or HKD650,000 per Disability³ per Policy Year (for Standard benefit level), which further eases your burden throughout your treatment journey.



Innovative cash benefits to give you extra support

The Plan also offers various cash benefits which can provide you with extra support. You will be provided with an additional cash benefit under the following circumstance(s) if relevant Eligible Expenses are payable:

- (i) the surgery conducted is a Day Case Procedure. **[First-in-VHIS-market[†]]** Cash benefit will be doubled up if the Insured Person receives designated Day Case Procedures at a Designated Healthcare Services Provider²²,
- (ii) you have already been reimbursed by another insurance company¹³,
- (iii) you have been Confined in a room type that is below the one you're entitled to in a private Hospital in Hong Kong (only applicable to Superior benefit level)¹⁴,
- (iv) **[First-in-VHIS-market[†]]** you need to undergo a surgical procedure which is categorized as major or complex according to the Schedule of Surgical Procedures or as reasonably determined by us if the surgical procedure is not included in the Schedule of Surgical Procedures, or
- (v) **[First-in-VHIS-market[†]]** you have been Confined in Intensive Care Unit for at least 3 consecutive days in Hong Kong.



Rehabilitation benefits

We understand your recovery journey requires just as much support as your treatment. The Plan also covers rehabilitation treatment¹⁰ and post-Confinement home nursing¹⁰, so your financial burden will be lightened and you can focus on recovery.



Tax savings⁵

The Plan has been formulated to meet all Government regulatory standards to protect your benefits, allowing you to enjoy tax deduction. Tax deduction is subject to the latest rules and regulations of the Inland Revenue Department of Hong Kong Special Administrative Region.

For details of tax deduction, please refer to the “Tax deduction” section under Important Notes.



No claims premium discount available up to 25%

Individual no claims premium discount

If you haven’t made any claim for the Plan for 2 or more consecutive Policy Years immediately prior to Renewal⁴, the Plan will offer you a discount of up to 15% on your next Renewal⁴ premium regardless of your Age to encourage you to stay healthy. No claims premium discounts apply as follows:

No claims period immediately prior to the Policy's Renewal ⁴	No claims premium discount (Discount rate on Renewal ⁴ premium)
2 consecutive Policy Years	10%
3 consecutive Policy Years	10%
4 consecutive Policy Years	10%
5 or more consecutive Policy Years	15%

Extra no claims premium discount

For the policies you hold as Policy Holder with your loved ones as Insured Persons, this Plan offers an extra no claims premium discount on Renewal⁴ premiums if you and your loved ones haven’t made any claim for 2 or more consecutive Policy Years immediately prior to Renewal⁴. The more Insured Persons who stay healthy, the greater the discount you can enjoy.

Number of in-force vCANsurance Medical Plan policies issued to the Policy Holder which are also eligible for the above individual no claims premium discount on any Renewal ⁴ Date	Extra no claims premium discount under all eligible policies (Discount rate on Renewal ⁴ premium)
2 or 3	2.5%
4	5%
5 or above	10%



Add-On Feature

Protection for your precious newborns^{6,7}

The care we are committed to providing you with extends to the ones who matter most to you. That's why the Plan includes comprehensive medical coverage for your newborn baby for one year at no extra cost after your Policy has been in force for 2 or more consecutive Policy Years. There is no limit to the number of times you can enjoy this benefit, but it is applicable once only to each newborn.



Add-On Feature

Reimbursement for engaging in wellness activities^{6,11}

Prevention is always better than cure, so why not adopt a healthier lifestyle? The Plan offers you the wellness joy benefit¹¹ for reimbursing the expenses on Wellness Activity(ies) including travel, fitness / wellness course or health check-up up to HKD2,000 for Superior benefit level and HKD1,000 for Standard benefit level once every five consecutive Policy Years to give you an extra incentive to stay healthy. This benefit is payable if the Policy has been in force for 5 consecutive Policy Years from the Policy Effective Date and the Insured Person undertakes any of the Wellness Activity(ies) in the next Policy Year following the 5-year period.



Add-On Feature

FWD Care**Third-party professional health assistance services for the support you need^{6,8}**

As our customer, your wellbeing is our top priority. Whenever you need information or assistance, you can count on our partnered professional health assistance services to back you up all the way:

- CANcierge for support services with cashless facility tailor-made exclusively to meet your needs
- Second Medical Opinion Service provided by some of the highest-ranked US medical institutions
- International SOS 24-hour Worldwide Assistance Service ensuring that help is always just a call away

+ Per a comparison made by FWD on 15 April 2024 among the VHIS medical plans of key insurers available in Hong Kong, cash benefit for designated Day Case Procedure which is performed at a Designated Healthcare Services Provider, cash benefit for major and complex surgeries and cash benefit for Confinement in Intensive Care Unit in Hong Kong are first-in-VHIS-market.

The product information in this brochure does not contain and is subject to the terms and benefits of the Policy. For the full terms, conditions, benefits and exclusions, please refer to the Policy provisions.

The Plan is a standalone medical insurance product. You can purchase this product without bundling with other insurance products.



The Plan's coverage is limited to Reasonable and Customary charges or expenses incurred as a result of services which are Medically Necessary. For the definition of "Medically Necessary" and "Reasonable and Customary", please refer to the "Important Words" section below.

vCANsurance Medical Plan – General Information

Plan Type	Standalone plan	
Issue Age	Age 0 (from 15 days) – 80 (attained age)	
Benefit Term	Guaranteed yearly Renewable ⁴ to Age 100 (attained age)	
Premium Structure	<ul style="list-style-type: none"> Based on the benefit level, Insured Person's attained age at issue and gender Renewal⁴ premiums are non-guaranteed and will be determined annually according to the Insured Person's attained age at the time of Renewal⁴ 	
Premium payment term	To Age 100 (attained age)	
Premium payment mode	Monthly / Semi-annually / Annually	
Currency	HKD	
Benefit level and certification numbers	Standard benefit level: F00051-01-000-02	Superior benefit level: F00051-02-000-02

vCANsurance Medical Plan – Benefit Schedule^{16,17,18}

Benefit item	Benefit limit	
	Standard	Superior
Geographical limitation ²	Except for psychiatric treatments ²¹ , cash benefit for Confinement in Intensive Care Unit in Hong Kong and cash benefit for room and board Confinement below entitled ward class in a private Hospital in Hong Kong ¹⁴ (for Superior benefit level only), all benefits shall be applicable worldwide	
Aggregate limit per Disability ³ per Policy Year for benefit items (a) – (l) of I. Basic benefits, (A) – (G) of II. Enhanced benefits and 3 of III. Other benefits	HKD650,000	HKD850,000
Annual Benefit Limit for benefit items (a) – (l) of I. Basic benefits, (A) – (H) of II. Enhanced benefits and 3 - 8 of III. Other benefits	Nil	
Lifetime Benefit Limit for benefit items (a) – (l) of I. Basic benefits, (A) – (H) of II. Enhanced benefits and 3 – 8 of III. Other benefits	Nil	
Entitled ward class	Standard Ward Room ¹⁹	Standard Semi-private Room ¹⁹
I. Basic benefits		
(a) Room and board	Full cover ¹	
(b) Miscellaneous charges	Full cover ¹	
(c) Attending doctor's visit fee	Full cover ¹	
(d) Specialist's fee ¹⁰	Full cover ¹	


vCANsurance Medical Plan – Benefit Schedule^{16,17,18}

Benefit item	Benefit limit	
	Standard	Superior
(e) Intensive care	Full cover ¹	
(f) Surgeon's fee	Full cover ¹ regardless of the surgical category	
(g) Anaesthetist's fee	Full cover ¹	
(h) Operating theatre charges	Full cover ¹	
(i) Prescribed Diagnostic Imaging Tests ^{10,20}	Full cover ¹	
(j) Prescribed Non-surgical Cancer Treatments ⁹	Full cover ¹	
(k) Pre- and post-Confinement / Day Case Procedure outpatient care ¹⁰	Full cover ¹ <ul style="list-style-type: none"> • 3 prior outpatient visits or Emergency consultations per Confinement / Day Case Procedure • 20 follow-up outpatient visits per Confinement / Day Case Procedure (within 90 days after discharge from Hospital or completion of Day Case Procedure), and maximum HKD600 per visit for physiotherapy or chiropractic treatment 	
(l) Psychiatric treatments ²¹	Full cover ¹	
II. Enhanced benefits		
(A) Emergency outpatient accidental treatment	Full cover ¹	
(B) Outpatient kidney dialysis ¹⁰	Full cover ¹	
(C) Rehabilitation treatment ¹⁰	HKD10,000 per Disability ³ per Policy Year	HKD30,000 per Disability ³ per Policy Year
(D) Private nurse's fee ¹⁰	Full cover ¹ Maximum 30 days per Disability ³ per Policy Year, subject to services provided by 1 Registered Nurse per day	
(E) Post-Confinement home nursing ¹⁰	Full cover ¹ Maximum 30 days per Disability ³ per Policy Year, subject to services provided by 1 Registered Nurse per day	
(F) Companion bed	Full cover ¹	
(G) Post-Confinement / Day Case Procedure Chinese medicine treatment	HKD600 per visit Maximum 10 follow-up outpatient visits per Confinement / Day Case Procedure (within 90 days after discharge from Hospital or completion of Day Case Procedure), but is subject to 1 follow-up outpatient visit per day	
(H) Additional benefit for Prescribed Non-surgical Cancer Treatments ⁹ , kidney dialysis ¹⁰ and organ or bone marrow transplantation ¹⁵	Eligible Expenses incurred in excess of the amounts payable under – (a) benefit item (j) of I. Basic benefits for Prescribed Non-surgical Cancer Treatments ⁹ ; (b) benefit item (b) of I. Basic benefits for kidney dialysis ¹⁰ incurred during Confinement; (c) benefit item (B) of II. Enhanced benefits for outpatient kidney dialysis ¹⁰ ; or (d) benefit items (a) - (i) of I. Basic benefits for organ or bone marrow transplantation	
	Maximum HKD650,000 per Disability ³ per Policy Year	Maximum HKD850,000 per Disability ³ per Policy Year

What this plan covers

Benefit item	Benefit limit											
	Standard	Superior										
III. Other benefits												
1. Death benefit	HKD20,000	HKD30,000										
2. Accidental death benefit	HKD20,000	HKD30,000										
3. Emergency outpatient dental treatment ¹²	Full cover ¹											
4. Cash benefit for Day Case Procedure	(i) Designated Day Case Procedures performed at a Designated Healthcare Services Provider ²² : HKD1,000 per procedure (ii) For any Day Case Procedure(s) other than designated Day Case Procedure(s) which is/are performed at a Designated Healthcare Services Provider or any Day Case Procedure(s) which is/are performed at a non-Designated Healthcare Services Provider: HKD500 per procedure											
5. Cash benefit for top-up subsidy ¹³	HKD500 per day of Confinement Maximum 60 days per Disability ³ per Policy Year											
6. Cash benefit for major and complex surgeries	Per surgery, subject to the categorisation of such surgery under the Schedule of Surgical Procedures –											
	HKD3,000 per major surgery HKD6,000 per complex surgery	HKD4,000 per major surgery HKD8,000 per complex surgery										
	Maximum 1 major or complex surgery per day and the Eligible Expenses incurred during such Confinement period are payable in accordance with the Terms and Benefits											
7. Cash benefit for Confinement in Intensive Care Unit in Hong Kong	HKD6,000 per Confinement	HKD8,000 per Confinement										
	Provided that: <ul style="list-style-type: none"> • The Insured Person is Confined in a Hospital in Hong Kong during which he/she is admitted to Intensive Care Unit for at least 3 consecutive days and the Eligible Expenses incurred during such Confinement period are payable in accordance with the Terms and Benefits; and • This benefit is payable once only during the whole Confinement period. 											
8. Cash benefit for room and board Confinement below entitled ward class in a private Hospital in Hong Kong ¹⁴	Not applicable	HKD800 per day of Confinement Maximum 30 days per Disability ³ per Policy Year										
IV. Premium Discount												
No claims premium discount	Individual: If you do not make any claims in 2 or more consecutive Policy Years immediately before Renewal ⁴ , you will be eligible for the no claims premium discount. Please refer to the following table for discount on the Renewal ⁴ premium. <table border="1" data-bbox="587 1637 1481 1821"> <thead> <tr> <th>No claims period immediately prior to the Policy's Renewal⁴</th> <th>No claims premium discount (Discount rate on Renewal⁴ premium)</th> </tr> </thead> <tbody> <tr> <td>2 consecutive Policy Years</td> <td>10%</td> </tr> <tr> <td>3 consecutive Policy Years</td> <td>10%</td> </tr> <tr> <td>4 consecutive Policy Years</td> <td>10%</td> </tr> <tr> <td>5 consecutive Policy Years and thereafter</td> <td>15%</td> </tr> </tbody> </table> <p>Extra (for all eligible policies you hold as Policy Holder for your family): If no claim has been paid or payable for at least 2 consecutive Policy Years under your and your family members' policies immediately before Renewal⁴, all eligible policies will be entitled to</p> <ul style="list-style-type: none"> • an additional 2.5% discount for 2 to 3 in-force eligible policies; • an additional 5% discount for 4 in-force eligible policies; or • an additional 10% discount for 5 or above in-force eligible policies on the Renewal⁴ premium. 		No claims period immediately prior to the Policy's Renewal ⁴	No claims premium discount (Discount rate on Renewal ⁴ premium)	2 consecutive Policy Years	10%	3 consecutive Policy Years	10%	4 consecutive Policy Years	10%	5 consecutive Policy Years and thereafter	15%
No claims period immediately prior to the Policy's Renewal ⁴	No claims premium discount (Discount rate on Renewal ⁴ premium)											
2 consecutive Policy Years	10%											
3 consecutive Policy Years	10%											
4 consecutive Policy Years	10%											
5 consecutive Policy Years and thereafter	15%											

vCANsurance Medical Plan – Benefit Schedule^{16,17,18}

Benefit item	Benefit limit	
	Standard	Superior
V. Add-On Features (not part of the Certified Plan)		
Special benefit for infant ^{6,7}	While this Policy is in force, if the Insured Person or the Insured Person's spouse gives birth to a child after the Policy has been in force for 2 or more consecutive Policy Years from the Policy Effective Date, the newborn baby can enjoy a designated medical plan's coverage for 1 year without additional charges and providing proof of insurability. Each child is eligible for this benefit once only but there is no restriction on the number of newborns who can enjoy the benefit.	
Wellness joy benefit (reimbursement of expenses for travelling, fitness / wellness course or health check-up) ^{6,11}	HKD1,000 Once for every 5 consecutive Policy Years	HKD2,000 Once for every 5 consecutive Policy Years
	CANcierge ^{6,8}	Applicable
	Second Medical Opinion Service ^{6,8}	Applicable
	International SOS 24-hour Worldwide Assistance Services ^{6,8}	Applicable

The above product information is indicative of the key features of the product and is for reference only. It does not contain and is subject to the terms and benefits of the Policy. For the full terms, conditions, benefits and exclusions, please refer to the Policy provisions.

Remarks

- Full cover / Full coverage shall mean no itemised benefit sublimit, the actual amount of Eligible Expenses and other expenses charged is subject to the aggregate limit per Disability per Policy Year. Full cover / Full coverage applies to selected benefit items only, while other benefit items are not fully covered and are subject to respective benefit item's limits. Please refer to Benefit Schedule and Terms and Benefits for details.
- Eligible Expenses incurred for psychiatric treatments, cash benefit for Confinement in Intensive Care Unit in Hong Kong and cash benefit for room and board Confinement below entitled ward class in a private Hospital in Hong Kong (for Superior benefit level only) shall only be payable for Confinement in Hong Kong. Please refer to Section 3(l) of Part 6 of the Terms and Benefits and Sections 7 and 8 of the Supplement – Other benefits under the Policy provisions for details.
- The applicable benefit limit and/or aggregate limit per Disability per Policy Year shall be counted anew for each Confinement or Day Case Procedure for the same Disability provided that the Confinement or Day Case Procedure does not occur within 90 consecutive days following the Last Date (as defined in the Supplement – Calculation and limitation of benefits under the Policy provisions) of the previous Confinement or Day Case Procedure concerning the same Disability.
 - Where the Insured Person is Confined or receives any Day Case Procedures involving more than 1 Disability, all Disabilities involved in the same Confinement or Day Case Procedure would be subject to 1 applicable benefit limit and/or aggregate limit per Disability per Policy Year. For details, please refer to Section 1 of Part 1 of the Supplement – Calculation and limitation of benefits under the Policy provisions.
- FWD shall guarantee the Renewal at each policy anniversary up to the Age of 100 (attained age) of the Insured Person. As long as FWD maintains the registration as a VHIS provider, FWD guarantees that the Terms and Benefits will not be less favourable than the latest version of the Standard Plan Terms and Benefits published by the Government at the time of Renewal. FWD reserves the right to revise the Terms and Benefits, subject to the prior approval and re-certification by the Government, upon Renewal by giving a 30 days advance notice.
- If you are a Hong Kong taxpayer, you may be eligible for tax deduction of up to HKD8,000 per Insured Person per year of assessment for premium you paid for yourself and your specified relatives. Tax deduction is subject to the latest rules and regulation of Inland Revenue Department of Hong Kong Special Administrative Region. Please refer to the website of the Inland Revenue Department ("IRD") of Hong Kong Special Administrative Region (www.ird.gov.hk/eng/) and VHIS (www.vhis.gov.hk/en/) or contact the IRD directly for any tax related enquiries. FWD and the intermediaries do not provide tax advice. You should always consult with a professional tax advisor if you have any doubts.
- This benefit / service is optional and does not form part of the Terms and Benefits of the VHIS Certified Plan – vCANsurance Medical Plan (Certification Number: F00051). You have the right to opt-out this benefit / service. Please inform FWD in writing if you do not want to receive this free additional benefit / service.
- This additional benefit is available if the Insured Person or Insured Person's spouse gives birth to a child after the Policy has been in force for 2 or more consecutive Policy Years from the Policy Effective Date ("Covered Child"). A one-year coverage by a designated medical insurance plan for the Covered Child shall be offered without further evidence of insurability and at no additional charge.

Important to know

Once the coverage for the Covered Child is in effect and if the Covered Child suffers from Disability during the coverage period, FWD shall pay the benefits based on the terms and benefits of the designated medical insurance plan. The benefit amount shall not be deducted from this Policy and shall not affect the coverage available to the Insured Person under this Policy.

This benefit is subject to the terms and benefits of the designated medical insurance plan and FWD's prevailing rules and regulations which are determined by FWD from time to time at its sole discretion.

For more details, please refer to Section 1 of Part 1 of the Endorsement - Special benefit for infant and Wellness joy benefit under the Policy provisions.

8. CANCierge, Second Medical Opinion Services and International SOS 24-hour Worldwide Assistance Services are provided by third party service provider(s) which are not guaranteed renewable. FWD shall not be responsible for any act, negligence or omission of medical advice, opinion, service or treatment on the part of them. FWD reserves the right to amend, suspend or terminate the service without further notice. For details of the services, please refer to the leaflet of FWD Professional Health Assistance Services.
9. Treatments covered here only include radiotherapy, chemotherapy, targeted therapy, immunotherapy and hormonal therapy.
10. FWD shall have the right to ask for proof of recommendation e.g. written referral or testifying statement on the claim form by the attending doctor or Registered Medical Practitioner.
11. If this Policy has been in force for 5 consecutive Policy Years from the Policy Effective Date; and if the Insured Person undertakes any of the following Wellness Activity(ies) in the next Policy Year following the 5-year period:
 - (a) travel;
 - (b) fitness or wellness course; or
 - (c) health check-up,FWD shall, upon receiving satisfactory evidence of participation, reimburse the actual expenses for such Wellness Activity(ies), up to a maximum limit of HKD1,000 for Standard benefit level or HKD2,000 for Superior benefit level. This benefit shall be payable once every 5 consecutive Policy Years only, and any unused benefit will be forfeited and cannot be carried forward or refunded by cash.
12. This benefit is payable for the Reasonable and Customary charges of Emergency Treatment of the Insured Person's sound natural teeth solely as a direct result of an Injury, if such treatment is provided within 3 months of the Accident causing such Injury by a registered dentist in a legally registered dental clinic. FWD shall not pay any benefits for any restorative or remedial work (for the purpose other than Emergency Treatment), prostheses, the use of any precious metals or any kind of orthodontics, or other dental surgery performed in a legally registered dental clinic unless the dental surgery is medically necessary. For the purpose of this benefit, medically necessary shall mean the medical service, procedure or supply which are necessary and is (a) consistent with the diagnosis and customary dental treatment; (b) recommended by a Registered Medical Practitioner, Surgeon or registered dentist for such emergency dental treatment and must be widely accepted professionally in Hong Kong or the relevant jurisdictions outside Hong Kong where the medical service is provided to the Insured Person, as effective, appropriate and essential based upon recognised standards of the health care specialty involved; and (c) not furnished primarily for the personal comfort or convenience of the Insured Person or any medical service provider. Experimental, screening and preventive services or supplies shall not be considered as medically necessary for the purpose of this benefit.
13. For the Insured Person covered by any other Hospital reimbursement plans offered by a licensed insurance company other than FWD, regardless of whether it is an individual or group policy, if the Eligible Expenses incurred for any Confinement of the Insured Person are payable under this Policy after any reimbursement has been paid by such other licensed insurance companies, this benefit shall be payable for each day of Confined period in Hospital, subject to the limits as specified in the Benefit Schedule.
14. This benefit shall be payable in the amount as specified in the Benefit Schedule for each day when the Insured Person is Confined in a room of a private Hospital in Hong Kong where the ward class is below the entitled ward class as specified in the Benefit Schedule during the whole Confinement period, provided that:
 - (a) such Confinement is considered Medically Necessary upon the recommendation of the Insured Person's attending Registered Medical Practitioner; and
 - (b) the Eligible Expenses incurred for such Confinement are payable under the Terms and Benefits.
15. For details, please refer to Section (H) of Part 1 of the Supplement – Enhanced benefits under the Policy provisions.
16. Unless otherwise specified, the Eligible Expenses incurred in respect of the same item shall not be recoverable under more than one benefit item in the table above. Eligible Expenses and/or expenses incurred shall be subject to the restriction in the choice of ward class as specified in Section 2 of Part 1 of the Supplement – Calculation and limitation of benefits under the Policy provisions.
17. The benefit coverage, benefit amount and benefit limits, territorial scope of cover, choice of healthcare services provider, choice of ward class, Deductible (if any), Coinsurance (if any), the waiting period for unknown Pre-existing Conditions and the calculation of no claims premium discounts of this Plan will remain unchanged even if the Policy Year lasts for less than 12 months.
18. Except for the cash benefit for designated Day Case Procedure which is performed at a Designated Healthcare Services Provider as stated in Section 4 of the Supplement – Other benefits and the cash benefit for room and board Confinement below entitled ward class in a private Hospital in Hong Kong as stated in Section 8 of the Supplement – Other benefits under the Policy provisions (if applicable), all benefits described in these Terms and Benefits are not subject to any restriction in the choice of health care services providers, including but not limited to Registered Medical Practitioner and Hospital.

The benefits described in the cash benefit for designated Day Case Procedure which is performed at a Designated Healthcare Services Provider as stated in Section 4 of the Supplement – Other benefits and the cash benefit for room and board Confinement below entitled ward class in a private Hospital in Hong Kong as stated in Section 8 of the Supplement – Other benefits under the Policy provisions (if applicable) are subject to the restriction in the choice of healthcare services providers as stated in Sections 4 and 8 of the Supplement – Other benefits respectively and the Benefit Schedule under the Policy provisions. Such restriction shall not apply to the terms and benefits within the scope of the Standard Plan Terms and Benefits. For the avoidance of doubt, the applicable Standard Plan Terms and Benefits shall be the version as is referred to under Sections 1(a), (b) or (c) of Part 4 of the Terms and Benefits under the Policy provisions.
19. The benefits described in the Terms and Benefits under the Policy provisions are subject to the restriction in the choice of ward class as stated in the Benefit Schedule and Section 2 of Part 1 of the Supplement – Calculation and limitation of benefits under the Policy provisions. The above restriction shall not apply to the terms and benefits within the scope of the Standard Plan Terms and Benefits under the Policy provisions. For the avoidance of doubt, the applicable Standard Plan Terms and Benefits shall be the version as is referred to under Sections 1(a), (b) or (c) of Part 4 under the Policy provisions.
20. Tests covered here only include computed tomography (“CT” scan), magnetic resonance imaging (“MRI” scan), positron emission tomography (“PET” scan), PET-CT combined and PET-MRI combined.
21. This benefit shall be payable for the Eligible Expenses charged on the psychiatric treatments during Confinement in Hong Kong as recommended by a Specialist. The benefit shall be payable in lieu of other benefit items under (a) to (k) of I. Basic benefits in the Benefit Schedule. Where the Eligible Expenses involve both psychiatric and non-psychiatric treatments and apportionment of the expenses is not available, the expenses in entirety shall be payable under this benefit if the Confinement is initially for the purpose of psychiatric treatments. If the Confinement initially is not for the purpose of psychiatric treatments, the expenses in entirety shall be payable under (a) to (k) of I. Basic benefits in the Benefit Schedule.
22. Designated Healthcare Services Provider shall mean a healthcare services provider that has entered into valid written agreements with FWD, with a healthcare network (including but not limited to medical clinic, day case procedure centre or Hospital with a setting for providing Medical Services to a Day Patient) which provides designated Medical Services to the Insured Person.

The list of designated Day Case Procedures and Designated Healthcare Services Providers (hereafter “List”) is published on FWD's website (www.fwd.com.hk/en/). The List may be added, deleted, amended or replaced from time to time at FWD's sole discretion without prior notification. Any change shall be deemed as effective as of the effective date as stated in the List. The Policy Holder and/or Insured Person is recommended to refer to FWD's website for the latest List before receiving the designated Day Case Procedures. For details, please refer to Section 4 of the Supplement – Other benefits under the Policy provisions.

Key Product Risks

Credit Risk

This Plan is an insurance Policy issued by FWD. The Application of this insurance product and all benefits payable under your Policy are subject to the credit risk of FWD. You will bear the default risk in the event that FWD is unable to satisfy its financial obligations under this insurance contract.

Exchange Rate and Currency Risk

The Application of this insurance product with the Policy currency denominated in a foreign currency is subject to that foreign currency's exchange rate and currency risk. The foreign currency may be subject to the relevant regulatory bodies' control (for example, exchange restrictions). If your home currency is different from the Policy currency, please note that any exchange rate fluctuation between your home currency and the Policy currency of this insurance product will have a direct impact on the amount of premium required and the value of benefit(s) to be received. For instance, if the Policy currency of the insurance product depreciates substantially against your home currency, there is a negative impact on the benefits you receive from this Plan. If the Policy currency of the insurance product appreciates substantially against your home currency, your burden of the premium payment is increased.

Inflation Risk

The cost of living in the future may be higher than now due to the effects of inflation. Therefore, the benefits under this Plan may not be sufficient for the increasing protection needs in the future even if FWD fulfills all of its contractual obligations.

Premium Adjustment

The Standard Premium is non-guaranteed and will be determined annually based on the attained age of the Insured Person at the time of Renewal. The Standard Premium may increase significantly due to factors including but not limited to Age, medical inflation, and claims experience and policy persistency in the same Portfolio.

Premium Term and Non-Payment of Premium

The premium payment term of the Plan is up to the Age of 100 years (attained age) of the Insured Person. FWD allows a grace period of 30 days after the premium due date for payment of each premium. This Policy shall continue to be in effect during the grace period but no benefits shall be payable unless the premium is paid. If a premium is still unpaid at the expiration of the grace period, the Policy will be terminated from the date the first unpaid premium was due. Please note that once the Plan is terminated on this basis, you will lose all of your benefits.

Termination Conditions

The Policy shall be automatically terminated on the earliest of the followings:

- (a) where the Policy is terminated due to non-payment of premiums after the grace period as specified in Section 13 of Part 2 or Section 3 of Part 3 of the Terms and Benefits of the Policy provisions; or
- (b) the day immediately following the death of the Insured Person; or
- (c) FWD has ceased to have the requisite authorisation under the Insurance Ordinance to write or continue to write the Policy

Immediately following the termination of this Policy, insurance coverage under the Policy shall cease to be in force. No premium paid for the current Policy Year and previous Policy Years shall be refunded, unless specified otherwise.

Where the Policy is terminated pursuant to (a), the effective date of termination shall be the date that the unpaid premium is first due.

Where the Policy is terminated pursuant to (b) or (c), FWD shall refund the relevant premium paid for the current Policy Year on a pro rata basis.

Moreover, the Policy shall also be terminated if you decide to cancel the Policy or not to renew the Policy in accordance with Section 3 of Part 2 or Section 1 of Part 4 of the Terms and Benefits of the Policy provisions, as the case may be, by giving the requisite written notice to FWD. If the Policy is terminated for cancellation after cooling-off period, the effective date of termination shall be the date as stated in the cancellation notice given by you. However, such date shall not be within or earlier than the 30-day notice period. If the Policy is not renewed, the effective date of termination shall be the renewal date immediately following the expiry of the Policy Year during which the Policy remains valid.

For more details, please refer to Section 15 of Part 2 of the Terms and Benefits of the Policy provisions.

General Exclusions

Under the Terms and Benefits of the Policy provisions, FWD shall not pay any benefits in relation to or arising from the following expenses.

1. Expenses incurred for treatments, procedures, medications, tests or services which are not Medically Necessary.
2. Expenses incurred for the whole or part of the Confinement solely for the purpose of diagnostic procedures or allied health services, including but not limited to physiotherapy, occupational therapy and speech therapy, unless such procedure or service is recommended by a Registered Medical Practitioner for Medically Necessary investigation or treatment of a Disability which cannot be effectively performed in a setting for providing Medical Services to a Day Patient.
3. Expenses arising from Human Immunodeficiency Virus ("HIV") and its related Disability, which is contracted or occurs before the Policy Effective Date. Irrespective of whether it is known or unknown to the Policy Holder or the Insured Person at the time of submission of Application, including any updates of and changes to such requisite information (if so requested by FWD under Section 8 of Part 1 of the Terms and Benefits of the Policy provisions) such Disability shall be generally excluded from any coverage of the Terms and Benefits of the Policy provisions if it exists before the Policy Effective Date. If evidence of proof as to the time at which such Disability is first contracted or occurs is not available, manifestation of such Disability within the first 2 years after the Policy Effective Date shall be presumed to be contracted or occur before the Policy Effective Date, while manifestation after such 2 years shall be presumed to be contracted or occur after the Policy Effective Date.

However, the exclusion under this Section 3 shall not apply where HIV and its related Disability is caused by sexual assault, medical assistance, organ transplant, blood transfusions or blood donation, or infection at birth, and in such cases the other terms of these Terms and Benefits shall apply.

4. Expenses incurred for Medical Services as a result of Disability arising from or consequential upon the dependence, overdose or influence of drugs, alcohol, narcotics or similar drugs or agents, self-inflicted injuries or attempted suicide, illegal activity, or venereal and sexually transmitted disease or its sequelae (except for HIV and its related Disability, where this Section 3 applies).
5. Any charges in respect of services for:
 - (a) beautification or cosmetic purposes, unless necessitated by Injury caused by an Accident and the Insured Person receives the Medical Services within 90 days of the Accident; or
 - (b) correcting visual acuity or refractive errors that can be corrected by fitting of spectacles or contact lens, including but not limited to eye refractive therapy, LASIK and any related tests, procedures and services.
6. Expenses incurred for prophylactic treatment or preventive care, including but not limited to general check-ups, routine tests, screening procedures for asymptomatic conditions, screening or surveillance procedures based on the health history of the Insured Person and/or his family members, Hair Mineral Analysis (HMA), immunisation or health supplements. For the avoidance of doubt, this Section 6 does not apply to:
 - (a) treatments, monitoring, investigation or procedures with the purpose of avoiding complications arising from any other Medical Services provided;
 - (b) removal of pre-malignant conditions; and
 - (c) treatment for prevention of recurrence or complication of a previous Disability.
7. Expenses incurred for dental treatment and oral and maxillofacial procedures performed by a dentist except for Emergency Treatment and surgery during Confinement arising from an Accident. Follow-up dental treatment or oral surgery after discharge from Hospital shall not be covered.
8. Expenses incurred for Medical Services and counselling services relating to maternity conditions and its complications, including but not limited to diagnostic tests for pregnancy or resulting childbirth, abortion or miscarriage; birth control or reversal of birth control; sterilisation or sex reassignment of either sex; infertility including in-vitro fertilisation or any other artificial method of inducing pregnancy; or sexual dysfunction including but not limited to impotence, erectile dysfunction or pre-mature ejaculation, regardless of cause.
9. Expenses incurred for the purchase of durable medical equipment or appliances including but not limited to wheelchairs, beds and furniture, airway pressure machines and masks, portable oxygen and oxygen therapy devices, dialysis machines, exercise equipment, spectacles, hearing aids, special braces, walking aids, over-the-counter drugs, air purifiers or conditioners and heat appliances for home use. For the avoidance of doubt, this exclusion shall not apply to rental of medical equipment or appliances during Confinement or on the day of the Day Case Procedure.
10. Expenses incurred for traditional Chinese medicine treatment, including but not limited to herbal treatment, bone-setting, acupuncture, acupressure and tui na, and other forms of alternative treatment including but not limited to hypnotism, qigong, massage therapy, aromatherapy, naturopathy, hydrotherapy, homeotherapy and other similar treatments.
11. Expenses incurred for experimental or unproven medical technology or procedure in accordance with the common standard, or not approved by the recognised authority, in the locality where the treatment, procedure, test or service is received.

12. Eligible Expenses which have been reimbursed under any law, or medical program or insurance Policy provided by any government, company or other third party.
13. Expenses incurred for treatment for Disability arising from war (declared or undeclared), civil war, invasion, acts of foreign enemies, hostilities, rebellion, revolution, insurrection, or military or usurped power.

The above list is not exhaustive and is for reference only. Please refer to the policy provision for the complete exclusions including but not limited to exclusions for emergency outpatient dental treatment and accidental death benefit.

Important Notes

Tax deduction

Please note that the VHIS status of the Plan does not necessarily mean you are eligible for tax deduction available for VHIS premiums paid. The Plan's VHIS status is based on the features of the product as well as certification by the Government and not the facts of your own situation. You must also meet all the eligibility requirements set out under the Inland Revenue Ordinance and any guidance issued by the Inland Revenue Department ("IRD") of Hong Kong Special Administrative Region before you can claim these tax deductions. Please refer to the website of the IRD (www.ird.gov.hk/eng/) or contact the IRD directly for any tax related enquiries.

Any general tax information provided is for your reference only, and you should not make any tax-related decisions based on such information alone. You should always consult with a professional tax advisor if you have any doubts. Please note that the tax law, regulations or interpretations are subject to change and may affect related tax benefits including the eligibility criteria for tax deduction. FWD does not take any responsibility to inform you about any changes in the laws and regulations or interpretations, and how they may affect you. Further information on tax concessions applicable to VHIS may be found in VHIS's website at www.vhis.gov.hk/en/.

Please note that these tax deduction benefits may not be applicable to you if you are a retiree who is not subject to salaries tax or tax under personal assessment.

Your Right under Cooling off Period

If you are not fully satisfied with this Policy, you have the right to change your mind.

FWD trusts that this Policy will satisfy your needs. However, if you are not completely satisfied then you should (a) return the Policy, and (b) provide us with written notice signed by you, requesting cancellation. The Policy will then be cancelled and the premium paid and levy will be refunded.

Your request to cancel the Policy must be signed by you and received directly by FWD Life Insurance Company (Bermuda) Limited at 13/F., Devon House, Taikoo Place, 979 King's Road, Quarry Bay, Hong Kong within 21 days immediately following the day of Delivery of the Policy or the cooling-off notice to you or your nominated representative (whichever is the earlier). The cooling-off notice is the notice sent to you or your nominated representative (separate from the Policy) notifying you of your right to cancel within the stated 21-day period.

No refund can be made if a benefit payment has been made, is to be made or impending.

Should you have any further queries, you may (1) call FWD Service Hotline on 3123 3123; (2) visit FWD Insurance Solutions Centres; or (3) email to cs.hk@fwd.com and FWD will be happy to explain your cancellation rights further.

Cancellation Right

After the cooling-off period, you can request cancellation of these Terms and Benefits by giving 30 days prior written notice to FWD, provided that there has been no benefit payment under these Terms and Benefits during the relevant Policy Year.

Other insurance coverage

If you have taken out other insurance coverage besides the Plan, you shall have the right to claim under any such other insurance coverage or the Plan. However, if you or the Insured Person has already recovered all or part of the expenses from any such other insurance coverage, FWD shall only be liable for such amount of Eligible Expense, if any, which is not compensated by any such other insurance coverage.

Important to know

Notice to Claim

Medical claims

All claims incurred shall be submitted to FWD within 90 days after the date on which the Insured Person is discharged from the Hospital, or the date on which the relevant Medical Service is performed and completed. For this purpose,

- (a) all original receipts and/or original itemised bills together with the diagnosis, type of treatment, procedure, test or service provided shall have been submitted to FWD; and
- (b) all relevant information, certificates, reports, evidence, referral letter and other data or materials as reasonably required by FWD shall have been furnished to FWD for processing of such claim.

You shall notify FWD if claims cannot be submitted within the above timeframe, otherwise FWD shall have the right to reject claims submitted after the above timeframe. All certificates, information and evidence that are reasonably required by FWD and which can be reasonably provided by you shall be furnished at the expenses of you.

Death / accidental death claims

Death / accidental death benefit is payable to beneficiary upon Insured Person's death if the claimant submits the completed Death Claim Form, the Death Claim - Attending Physician's Report completed by the last attending doctor (only applicable for death occurred within the first 3 Policy Years), due proof of the death and any other documents as reasonably required by FWD (including all relevant certificates, reports, evidence and other data or materials).

All such documents which can be reasonably provided by you shall be furnished at the expenses of you.

Declaration relating to the Foreign Account Tax Compliance Act and Automatic Exchange of Financial Account Information

FWD is obliged to comply with the following legal and/or regulatory requirements in various jurisdictions as promulgated and amended from time to time, such as the United States Foreign Account Tax Compliance Act, and the automatic exchange of financial account information regime ("AEOI") followed by the Inland Revenue Department (the "Applicable Requirements"). These obligations include providing information of clients and related parties (including personal information) to relevant local and international authorities and/or to verify the identity of the clients and related parties. In addition, our obligations under the AEOI are to:

- i. identify accounts as non-excluded "financial accounts" ("NEFAs");
- ii. identify the jurisdiction(s) in which NEFA-holding individuals and NEFA-holding entities reside for tax purposes;
- iii. determine the status of NEFA-holding entities as "passive non-financial entities (NFEs)" and identify the jurisdiction(s) in which their controlling persons reside for tax purposes;
- iv. collect information on NEFAs ("Required Information") which is required by various authorities; and
- v. furnish Required Information to the Inland Revenue Department.

The Policy Holder must comply with requests made by FWD to comply with the above Applicable Requirements.

Important Words

Accident

shall mean a sudden and unforeseen event occurring entirely beyond the control of the Insured Person and caused by violent, external and visible means.

Confinement or Confined

shall mean an admission of the Insured Person to a Hospital that is recommended by a Registered Medical Practitioner for Medical Service and as an Inpatient as a result of a Medically Necessary condition.

Confinement shall be evidenced by a daily room charge invoiced by the Hospital and the Insured Person must stay in the Hospital continuously for the entire period of Confinement.

Congenital Condition(s)

shall mean (a) any medical, physical or mental abnormalities existed at the time of or before birth, whether or not being manifested, diagnosed or known at birth; or (b) any neo-natal abnormalities developed within 6 months of birth.

Day Case Procedure

shall mean a Medically Necessary surgical procedure for investigation or treatment to the Insured Person performed in a medical clinic, or day case procedure centre or Hospital with facilities for recovery as a Day Patient.

Disability

shall mean a Sickness or Disease or Injury, including any and all complications arising therefrom.

Eligible Expenses

shall mean expenses incurred for Medical Services rendered with respect to a Disability.

Medically Necessary

Medically Necessary shall mean the need to have medical service for the purpose of investigating or treating the relevant Disability in accordance with the generally accepted standards of medical practice and such medical service must –

- (a) require the expertise of, or be referred by, a Registered Medical Practitioner;
- (b) be consistent with the diagnosis and necessary for the investigation and treatment of the Disability;
- (c) be rendered in accordance with standards of good and prudent medical practice, and not be rendered primarily for the convenience or the comfort of the Insured Person, his family, caretaker or the attending Registered Medical Practitioner;
- (d) be rendered in the setting that is most appropriate in the circumstances and in accordance with the generally accepted standards of medical practice for the medical services; and
- (e) be furnished at the most appropriate level which, in the prudent professional judgment of the attending Registered Medical Practitioner, can be safely and effectively provided to the Insured Person.

For the purpose of these Terms and Benefits, without prejudice to the generality of the foregoing, circumstances where a Confinement is considered Medically Necessary include, but not limited to –

- (i) the Insured Person is having an Emergency that requires urgent treatment in Hospital;
- (ii) surgical procedures are performed under general anaesthesia;
- (iii) equipment for surgical procedure is available in Hospital and procedure cannot be done on a Day Patient basis;
- (iv) there is significantly severe co-morbidity of the Insured Person;
- (v) taking into account the individual circumstances of the Insured Person, the attending Registered Medical Practitioner has exercised his prudent professional judgment and is of the view that for the safety of the Insured Person, the medical service should be conducted in Hospital;
- (vi) in the prudent professional judgment of the attending Registered Medical Practitioner, the length of Confinement of the Insured Person is appropriate for the medical service concerned; and/or
- (vii) in the case of diagnostic procedures or allied health services prescribed by a Registered Medical Practitioner, such Registered Medical Practitioner has exercised his prudent professional judgment and is of the view that for the safety of the Insured Person, such procedures or services should be conducted in Hospital.

For the purpose of exercising his prudent professional judgment in (v) to (vii) above, the attending Registered Medical Practitioner shall have regard to whether the Confinement –

- (aa) is in accordance with standards of good and prudent medical practice in the locality for the medical service rendered, and, in the prudent professional judgment of the attending Registered Medical Practitioner, not rendered primarily for the convenience or the comfort of the Insured Person, his family, caretaker or the attending Registered Medical Practitioner; and
- (bb) is in the setting that is most appropriate in the circumstances and in accordance with the generally accepted standards of medical practice in the locality for the medical service rendered.

Important to know

Pre-existing Condition(s)

shall mean, in respect of the Insured Person, any Sickness, Disease, Injury, physical, mental or medical condition or physiological degradation, including Congenital Condition, that has existed prior to the Policy Issuance Date or the Policy Effective Date, whichever is the earlier. An ordinary prudent person shall be reasonably aware of a Pre-existing Condition, where –

- (a) it has been diagnosed;
- (b) it has manifested clear and distinct signs or symptoms; or
- (c) medical advice or treatment has been sought, recommended or received.

Reasonable and Customary

FWD shall only cover charges or expenses which FWD believes are Reasonable and Customary. Reasonable and Customary shall mean, in relation to a charge for Medical Service, such level which does not exceed the general range of charges being charged by the relevant service providers in the locality where the charge is incurred for similar treatment, services or supplies for people with similar conditions, e.g. of the same sex and similar Age, for a similar Disability, as FWD reasonably determine in utmost good faith.

The Reasonable and Customary charges will never in any circumstance exceed the actual charges incurred. FWD may exercise the right to determine whether the charges for treatment, medical services and supplies are regarded as Reasonable and Customary with reference to treatment or service fee statistics and surveys in the insurance or medical industry; internal or industry claim statistics; gazette published by the Government; and/or other pertinent source of reference in the locality where the treatments, services or supplies are provided.

FWD may exercise the right to adjust any benefit payable in relation to any charges which are not Reasonable and Customary.

Standard Semi-private Room

shall mean a room categorised as a semi-private room by a Hospital in Hong Kong. For Hospitals without the corresponding ward class categorisation or any Hospitals outside Hong Kong, a Standard Semi-private Room shall mean (i) a single or two-bedded room; or (ii) a room with maximum double occupancy, and with a shared bath / shower room in a Hospital. In any case mentioned above, a Standard Semi-private Room shall exclude any room of upper class with its own kitchen, dining or sitting room(s).

Standard Ward Room

shall mean a room categorised as a ward class lower than a Standard Semi-private Room including the room categorised as a general ward or standard room by a Hospital in Hong Kong. For Hospitals without the corresponding ward class categorisation or any Hospitals outside Hong Kong, a Standard Ward Room shall mean a room in a Hospital with more than two (2) patient beds (not including companion bed).

Declarations

- FWD reserves the right to revise, modify or adjust the Terms and Benefits under the Policy subject to the prior approval and re-certification by the Government. FWD also reserves the right to adjust the Standard Premium at each Policy Renewal on an overall Portfolio basis. In addition, FWD can revise, modify or adjust the terms and conditions for the add-on services subject to its prevailing rules and regulations from time to time at its sole discretion.
- This Plan is underwritten by FWD. FWD is solely responsible for all features, Policy approval, coverage and benefit payment under this Plan. FWD recommends you carefully consider whether this Plan is suitable for you in view of your financial needs and that you fully understand the risk involved in this Plan before submitting your Application. You should not apply for or purchase this Plan unless you fully understand it and you agree it is suitable for you. Please read through the related risks before making any Application of this Plan.
- This Plan is issued by FWD. FWD accepts full responsibility for the accuracy of the information contained in this product material. This product material is intended to be distributed in the Hong Kong Special Administrative Region (“Hong Kong”) only and shall not be construed as an offer to sell, a solicitation to buy or the provision of any insurance products of FWD outside Hong Kong. All selling and Application procedures of this Plan must be conducted and completed in Hong Kong.
- This Plan is an insurance product. The premium paid is not a bank savings deposit or time deposit. This Plan is not protected under the Deposit Protection Scheme in Hong Kong.
- This Plan is an Individual Indemnity Hospital Insurance Plan without any savings element. The period of cover of the Plan is 1 year and this Plan is guaranteed Renewable up to the Age of 100 (attained age) of Insured Person. The costs of insurance and the related costs of the Policy are included in the premium paid under this Plan despite the product brochure/leaflet and/or the illustration documents of this product having no schedule/section of fees and charges or no additional charge noted other than the premium.
- The premium, whether paid for a Policy Year or by instalment as agreed by FWD, shall be paid in advance when due before any benefits shall be paid.
- All underwriting and claims decisions are made by FWD. FWD relies upon the information provided by the applicant and the Insured Person in the insurance Application to decide to accept or decline the Application with a full refund of any premium paid and any insurance levy paid without interest. FWD reserves the right to accept/reject any insurance Application and can decline your insurance Application by giving notification and explanation of Application result.

You or the Insured Person are/is required to disclose all material facts in response to FWD’s underwriting questions. Material facts are the facts, information or circumstances, in particular medically-related facts, e.g. medical history, smoking status, etc., that would influence the judgment of FWD in setting the premium, or in determining whether to insure the risk. If you or the Insured Person are/is uncertain as to whether or not a certain piece of information is material, please take a cautious approach and disclose it to FWD.

In case incorrect disclosure or non-disclosure of any material facts constitutes misstatement of personal information, misrepresentation or fraud, FWD shall have the right to adjust the premium, for the past, current or future Policy Years on the basis of the correct information or declare the Policy void as from the Policy Effective Date. In case the Policy is declared void, FWD reserves the right to demand refund of the benefits previously paid for the current Policy Year and the previous Policy Years in which this Policy was in force, subject to a reasonable administration charge payable to FWD, and even not to refund the premium received. For details, please refer to Sections 13 and 14 of Part 2 of the Terms and Benefits under the Policy provisions.

- Effective from 1 January 2018, all Policy Holder are required to pay a levy on each premium payment made for both new and in-force Hong Kong policies to the Insurance Authority. For further information on levy, please visit our website at www.fwd.com.hk/en/insurance-levy or contact FWD Service Hotline 3123 3123.

This product material is for reference only and is indicative of the key features of this Plan. For the exact terms, conditions, benefits and exclusions of this Plan, please refer to the Terms and Benefits, Benefit Schedule and other Policy documents. In the event of any ambiguity or inconsistency between the terms of this leaflet and the Terms and Benefits, the Terms and Benefits shall prevail. In case you want to read the Terms and Benefits before making an Application, you can obtain a copy from FWD. The Terms and Benefits of this Plan are governed by the laws of Hong Kong.

Address of FWD office: 18/F., Devon House, Taikoo Place, 979 King’s Road, Quarry Bay, Hong Kong

For more information

Please contact your financial advisor,
call our Service Hotline or
simply check out our website.

fwd.com.hk



Service Hotline
3123 3123



Learn more about
vCANsurance Medical Plan and
comparison between the benefit items
of our VHIS plans

易衛您醫療計劃 (獨立保單)
vCANsurance Medical Plan (Standalone Plan)
 (2024 年 4 月 15 日起生效 Effective from 15 April, 2024)

標準保費表 (港元)
Standard Premium Schedule (HKD)

實際年齡 Attained Age	下次生日 年齡 Age at next birthday	標準 Standard						特等 Superior					
		男性 Male			女性 Female			男性 Male			女性 Female		
		年供 Annual	半年供 Semi-annual	月供 Monthly	年供 Annual	半年供 Semi-annual	月供 Monthly	年供 Annual	半年供 Semi-annual	月供 Monthly	年供 Annual	半年供 Semi-annual	月供 Monthly
0	1	5,680	2,953.60	511.20	3,950	2,054.00	355.50	7,803	4,057.56	702.27	6,855	3,564.60	616.95
1	2	5,680	2,953.60	511.20	3,950	2,054.00	355.50	7,803	4,057.56	702.27	6,855	3,564.60	616.95
2	3	5,680	2,953.60	511.20	3,950	2,054.00	355.50	7,803	4,057.56	702.27	6,855	3,564.60	616.95
3	4	5,680	2,953.60	511.20	3,950	2,054.00	355.50	7,803	4,057.56	702.27	6,855	3,564.60	616.95
4	5	4,863	2,528.76	437.67	4,519	2,349.88	406.71	7,595	3,949.40	683.55	6,886	3,580.72	619.74
5	6	4,863	2,528.76	437.67	4,519	2,349.88	406.71	7,595	3,949.40	683.55	6,886	3,580.72	619.74
6	7	4,863	2,528.76	437.67	4,519	2,349.88	406.71	7,595	3,949.40	683.55	6,886	3,580.72	619.74
7	8	4,863	2,528.76	437.67	4,519	2,349.88	406.71	7,595	3,949.40	683.55	6,886	3,580.72	619.74
8	9	4,863	2,528.76	437.67	4,519	2,349.88	406.71	7,595	3,949.40	683.55	6,886	3,580.72	619.74
9	10	4,863	2,528.76	437.67	4,519	2,349.88	406.71	7,595	3,949.40	683.55	6,886	3,580.72	619.74
10	11	4,863	2,528.76	437.67	4,519	2,349.88	406.71	7,595	3,949.40	683.55	6,886	3,580.72	619.74
11	12	4,863	2,528.76	437.67	4,519	2,349.88	406.71	7,595	3,949.40	683.55	6,886	3,580.72	619.74
12	13	4,863	2,528.76	437.67	4,519	2,349.88	406.71	7,595	3,949.40	683.55	6,886	3,580.72	619.74
13	14	4,863	2,528.76	437.67	4,519	2,349.88	406.71	7,595	3,949.40	683.55	6,886	3,580.72	619.74
14	15	4,863	2,528.76	437.67	4,519	2,349.88	406.71	7,595	3,949.40	683.55	6,886	3,580.72	619.74
15	16	4,863	2,528.76	437.67	4,519	2,349.88	406.71	7,595	3,949.40	683.55	6,886	3,580.72	619.74
16	17	4,863	2,528.76	437.67	4,519	2,349.88	406.71	7,487	3,893.24	673.83	6,791	3,531.32	611.19
17	18	4,863	2,528.76	437.67	4,519	2,349.88	406.71	7,618	3,961.36	685.62	6,758	3,514.16	608.22
18	19	4,779	2,485.08	430.11	4,546	2,363.92	409.14	7,582	3,942.64	682.38	6,729	3,499.08	605.61
19	20	3,824	1,988.48	344.16	4,573	2,377.96	411.57	7,262	3,776.24	653.58	6,848	3,560.96	616.32
20	21	3,861	2,007.72	347.49	4,600	2,392.00	414.00	7,166	3,726.32	644.94	7,188	3,737.76	646.92
21	22	3,801	1,976.52	342.09	4,628	2,406.56	416.52	7,043	3,662.36	633.87	7,529	3,915.08	677.61
22	23	3,714	1,931.28	334.26	4,649	2,417.48	418.41	7,205	3,746.60	648.45	7,548	3,924.96	679.32
23	24	3,748	1,948.96	337.32	4,791	2,491.32	431.19	7,368	3,831.36	663.12	7,567	3,934.84	681.03
24	25	3,787	1,969.24	340.83	4,993	2,596.36	449.37	7,744	4,026.88	696.96	7,794	4,052.88	701.46
25	26	3,963	2,060.76	356.67	5,331	2,772.12	479.79	8,223	4,275.96	740.07	7,869	4,091.88	708.21
26	27	4,198	2,182.96	377.82	5,615	2,919.80	505.35	8,706	4,527.12	783.54	7,944	4,130.88	714.96
27	28	4,426	2,301.52	398.34	5,915	3,075.80	532.35	8,711	4,529.72	783.99	8,571	4,456.92	771.39
28	29	4,667	2,426.84	420.03	6,186	3,216.72	556.74	8,716	4,532.32	784.44	9,015	4,687.80	811.35
29	30	4,887	2,541.24	439.83	6,481	3,370.12	583.29	9,145	4,755.40	823.05	9,303	4,837.56	837.27
30	31	5,057	2,629.64	455.13	6,648	3,456.96	598.32	9,425	4,901.00	848.25	9,589	4,986.28	863.01
31	32	5,198	2,702.96	467.82	6,844	3,558.88	615.96	9,704	5,046.08	873.36	9,874	5,134.48	888.66
32	33	5,358	2,786.16	482.22	7,064	3,673.28	635.76	9,836	5,114.72	885.24	10,161	5,283.72	914.49
33	34	5,489	2,854.28	494.01	7,269	3,779.88	654.21	10,109	5,256.68	909.81	10,448	5,432.96	940.32
34	35	5,647	2,936.44	508.23	7,449	3,873.48	670.41	10,148	5,276.96	913.32	10,550	5,486.00	949.50

易衛您醫療計劃 (獨立保單)
vCANsurance Medical Plan (Standalone Plan)
 (2024 年 4 月 15 日起生效 Effective from 15 April, 2024)

標準保費表 (港元)
Standard Premium Schedule (HKD)

實際年齡 Attained Age	下次生日 年齡 Age at next birthday	標準 Standard						特等 Superior					
		男性 Male			女性 Female			男性 Male			女性 Female		
		年供 Annual	半年供 Semi-annual	月供 Monthly	年供 Annual	半年供 Semi-annual	月供 Monthly	年供 Annual	半年供 Semi-annual	月供 Monthly	年供 Annual	半年供 Semi-annual	月供 Monthly
35	36	5,727	2,978.04	515.43	7,491	3,895.32	674.19	10,247	5,328.44	922.23	10,629	5,527.08	956.61
36	37	5,762	2,996.24	518.58	7,547	3,924.44	679.23	10,412	5,414.24	937.08	10,838	5,635.76	975.42
37	38	5,765	2,997.80	518.85	7,587	3,945.24	682.83	10,742	5,585.84	966.78	10,917	5,676.84	982.53
38	39	5,767	2,998.84	519.03	7,643	3,974.36	687.87	10,742	5,585.84	966.78	11,021	5,730.92	991.89
39	40	5,769	2,999.88	519.21	7,700	4,004.00	693.00	10,907	5,671.64	981.63	11,162	5,804.24	1,004.58
40	41	5,851	3,042.52	526.59	7,757	4,033.64	698.13	11,043	5,742.36	993.87	11,719	6,093.88	1,054.71
41	42	6,088	3,165.76	547.92	7,814	4,063.28	703.26	11,683	6,075.16	1,051.47	11,982	6,230.64	1,078.38
42	43	6,347	3,300.44	571.23	8,165	4,245.80	734.85	12,496	6,497.92	1,124.64	12,526	6,513.52	1,127.34
43	44	6,561	3,411.72	590.49	8,407	4,371.64	756.63	12,744	6,626.88	1,146.96	13,068	6,795.36	1,176.12
44	45	6,857	3,565.64	617.13	8,721	4,534.92	784.89	13,724	7,136.48	1,235.16	13,661	7,103.72	1,229.49
45	46	7,194	3,740.88	647.46	9,055	4,708.60	814.95	14,327	7,450.04	1,289.43	14,255	7,412.60	1,282.95
46	47	7,541	3,921.32	678.69	9,380	4,877.60	844.20	14,932	7,764.64	1,343.88	15,188	7,897.76	1,366.92
47	48	8,070	4,196.40	726.30	9,775	5,083.00	879.75	15,649	8,137.48	1,408.41	15,794	8,212.88	1,421.46
48	49	8,493	4,416.36	764.37	10,033	5,217.16	902.97	16,255	8,452.60	1,462.95	16,399	8,527.48	1,475.91
49	50	8,933	4,645.16	803.97	10,270	5,340.40	924.30	17,594	9,148.88	1,583.46	16,929	8,803.08	1,523.61
50	51	9,053	4,707.56	814.77	10,524	5,472.48	947.16	18,148	9,436.96	1,633.32	17,698	9,202.96	1,592.82
51	52	9,135	4,750.20	822.15	10,778	5,604.56	970.02	18,955	9,856.60	1,705.95	17,883	9,299.16	1,609.47
52	53	9,716	5,052.32	874.44	11,166	5,806.32	1,004.94	20,602	10,713.04	1,854.18	19,591	10,187.32	1,763.19
53	54	10,204	5,306.08	918.36	11,514	5,987.28	1,036.26	21,447	11,152.44	1,930.23	20,392	10,603.84	1,835.28
54	55	10,704	5,566.08	963.36	11,856	6,165.12	1,067.04	22,505	11,702.60	2,025.45	21,194	11,020.88	1,907.46
55	56	11,406	5,931.12	1,026.54	12,422	6,459.44	1,117.98	23,797	12,374.44	2,141.73	22,409	11,652.68	2,016.81
56	57	12,128	6,306.56	1,091.52	12,972	6,745.44	1,167.48	26,410	13,733.20	2,376.90	23,624	12,284.48	2,126.16
57	58	13,038	6,779.76	1,173.42	13,729	7,139.08	1,235.61	28,034	14,577.68	2,523.06	23,737	12,343.24	2,136.33
58	59	13,758	7,154.16	1,238.22	14,299	7,435.48	1,286.91	29,411	15,293.72	2,646.99	24,899	12,947.48	2,240.91
59	60	14,463	7,520.76	1,301.67	14,888	7,741.76	1,339.92	30,783	16,007.16	2,770.47	26,060	13,551.20	2,345.40
60	61	15,680	8,153.60	1,411.20	15,782	8,206.64	1,420.38	32,040	16,660.80	2,883.60	28,958	15,058.16	2,606.22
61	62	16,726	8,697.52	1,505.34	16,880	8,777.60	1,519.20	34,223	17,795.96	3,080.07	30,981	16,110.12	2,788.29
62	63	18,047	9,384.44	1,624.23	17,907	9,311.64	1,611.63	35,517	18,468.84	3,196.53	32,430	16,863.60	2,918.70
63	64	19,267	10,018.84	1,734.03	19,024	9,892.48	1,712.16	37,729	19,619.08	3,395.61	34,339	17,856.28	3,090.51
64	65	20,509	10,664.68	1,845.81	20,142	10,473.84	1,812.78	39,950	20,774.00	3,595.50	36,238	18,843.76	3,261.42
65	66	22,060	11,471.20	1,985.40	21,337	11,095.24	1,920.33	42,668	22,187.36	3,840.12	37,499	19,499.48	3,374.91
66	67	23,606	12,275.12	2,124.54	22,588	11,745.76	2,032.92	46,535	24,198.20	4,188.15	39,066	20,314.32	3,515.94
67	68	25,463	13,240.76	2,291.67	23,824	12,388.48	2,144.16	47,914	24,915.28	4,312.26	41,040	21,340.80	3,693.60
68	69	27,072	14,077.44	2,436.48	25,080	13,041.60	2,257.20	50,624	26,324.48	4,556.16	44,701	23,244.52	4,023.09
69	70	28,682	14,914.64	2,581.38	26,328	13,690.56	2,369.52	54,064	28,113.28	4,865.76	46,803	24,337.56	4,212.27

易衛您醫療計劃 (獨立保單)
vCANsurance Medical Plan (Standalone Plan)
 (2024 年 4 月 15 日起生效 Effective from 15 April, 2024)

標準保費表 (港元)
Standard Premium Schedule (HKD)

實際年齡 Attained Age	下次生日 年齡 Age at next birthday	標準 Standard						特等 Superior					
		男性 Male			女性 Female			男性 Male			女性 Female		
		年供 Annual	半年供 Semi-annual	月供 Monthly	年供 Annual	半年供 Semi-annual	月供 Monthly	年供 Annual	半年供 Semi-annual	月供 Monthly	年供 Annual	半年供 Semi-annual	月供 Monthly
70	71	31,612	16,438.24	2,845.08	27,521	14,310.92	2,476.89	57,369	29,831.88	5,163.21	48,476	25,207.52	4,362.84
71	72	33,680	17,513.60	3,031.20	29,133	15,149.16	2,621.97	61,195	31,821.40	5,507.55	48,745	25,347.40	4,387.05
72	73	35,976	18,707.52	3,237.84	30,167	15,686.84	2,715.03	63,283	32,907.16	5,695.47	54,200	28,184.00	4,878.00
73	74	37,374	19,434.48	3,363.66	31,148	16,196.96	2,803.32	65,410	34,013.20	5,886.90	55,747	28,988.44	5,017.23
74	75	38,333	19,933.16	3,449.97	31,920	16,598.40	2,872.80	66,367	34,510.84	5,973.03	56,886	29,580.72	5,119.74
75	76	39,679	20,633.08	3,571.11	33,313	17,322.76	2,998.17	68,449	35,593.48	6,160.41	59,078	30,720.56	5,317.02
76	77	41,134	21,389.68	3,702.06	34,614	17,999.28	3,115.26	71,359	37,106.68	6,422.31	61,706	32,087.12	5,553.54
77	78	43,389	22,562.28	3,905.01	35,619	18,521.88	3,205.71	75,154	39,080.08	6,763.86	62,997	32,758.44	5,669.73
78	79	44,890	23,342.80	4,040.10	36,930	19,203.60	3,323.70	77,446	40,271.92	6,970.14	65,034	33,817.68	5,853.06
79	80	46,375	24,115.00	4,173.75	38,277	19,904.04	3,444.93	86,039	44,740.28	7,743.51	67,108	34,896.16	6,039.72
80	81	51,285	26,668.20	4,615.65	42,337	22,015.24	3,810.33	86,620	45,042.40	7,795.80	74,657	38,821.64	6,719.13
81^	82^	52,990	27,554.80	4,769.10	43,719	22,733.88	3,934.71	93,644	48,694.88	8,427.96	77,122	40,103.44	6,940.98
82^	83^	55,922	29,079.44	5,032.98	45,129	23,467.08	4,061.61	94,660	49,223.20	8,519.40	79,432	41,304.64	7,148.88
83^	84^	57,532	29,916.64	5,177.88	46,001	23,920.52	4,140.09	97,451	50,674.52	8,770.59	80,938	42,087.76	7,284.42
84^	85^	59,343	30,858.36	5,340.87	47,283	24,587.16	4,255.47	100,526	52,273.52	9,047.34	83,245	43,287.40	7,492.05
85^	86^	61,444	31,950.88	5,529.96	48,863	25,408.76	4,397.67	104,110	54,137.20	9,369.90	86,074	44,758.48	7,746.66
86^	87^	63,503	33,021.56	5,715.27	50,442	26,229.84	4,539.78	112,444	58,470.88	10,119.96	88,899	46,227.48	8,000.91
87^	88^	66,849	34,761.48	6,016.41	52,171	27,128.92	4,695.39	115,664	60,145.28	10,409.76	91,716	47,692.32	8,254.44
88^	89^	68,680	35,713.60	6,181.20	53,262	27,696.24	4,793.58	119,182	61,974.64	10,726.38	93,581	48,662.12	8,422.29
89^	90^	70,724	36,776.48	6,365.16	54,854	28,524.08	4,936.86	121,445	63,151.40	10,930.05	96,428	50,142.56	8,678.52
90^	91^	75,531	39,276.12	6,797.79	58,741	30,545.32	5,286.69	122,589	63,746.28	11,033.01	97,144	50,514.88	8,742.96
91^	92^	77,991	40,555.32	7,019.19	60,716	31,572.32	5,464.44	123,535	64,238.20	11,118.15	98,733	51,341.16	8,885.97
92^	93^	82,210	42,749.20	7,398.90	62,630	32,567.60	5,636.70	130,463	67,840.76	11,741.67	101,646	52,855.92	9,148.14
93^	94^	84,399	43,887.48	7,595.91	63,992	33,275.84	5,759.28	130,730	67,979.60	11,765.70	103,796	53,973.92	9,341.64
94^	95^	86,947	45,212.44	7,825.23	65,866	34,250.32	5,927.94	134,751	70,070.52	12,127.59	106,911	55,593.72	9,621.99
95^	96^	89,133	46,349.16	8,021.97	67,574	35,138.48	6,081.66	138,243	71,886.36	12,441.87	109,752	57,071.04	9,877.68
96^	97^	91,238	47,443.76	8,211.42	69,346	36,059.92	6,241.14	139,156	72,361.12	12,524.04	112,694	58,600.88	10,142.46
97^	98^	95,231	49,520.12	8,570.79	71,206	37,027.12	6,408.54	141,654	73,660.08	12,748.86	115,472	60,045.44	10,392.48
98^	99^	97,120	50,502.40	8,740.80	72,194	37,540.88	6,497.46	144,147	74,956.44	12,973.23	117,058	60,870.16	10,535.22
99^	100^	99,291	51,631.32	8,936.19	73,848	38,400.96	6,646.32	150,099	78,051.48	13,508.91	121,892	63,383.84	10,970.28

^ 只適用於續保。
 ^ For Renewal only.

此標準保費表並未包括由保險業監管局徵收的保費徵費。
 This Standard Premium Schedule does not include levy which is collected by the Insurance Authority.